

What is our new Downloads feature?

It's a feature in Management that automatically updates client records with information sent from carriers like Progressive, and third-party services like TEAM-UP & IVANS.

Why is it useful?

When an insured cancels or renews their policy, the agent will receive a file with all the updated information. After entering the file into our system, the agent can process the transaction with a single click, rather than entering all the updated information manually.

Useful Information during setup

Management software: AccuAgency, AccuAuto, Assurance Systems (if not listed, use Applied Systems)

Format: AL3

Management version: 1.0

Comments: Carriers may or may not ask for any of this information

What is TEAM-UP?

TEAM-UP is a third-party service that receives Download files from participating carriers, and stores them into a single folder on an agent's PC.

What is IVANS?

IVANS, just like TEAM-UP, is a third-party service that receives Download files from participating carriers. However, instead of sending them to agent's PC, they are sent to our online servers, and automatically imported into your Management system for processing.

Download Setup Checklist

Contact your Carriers

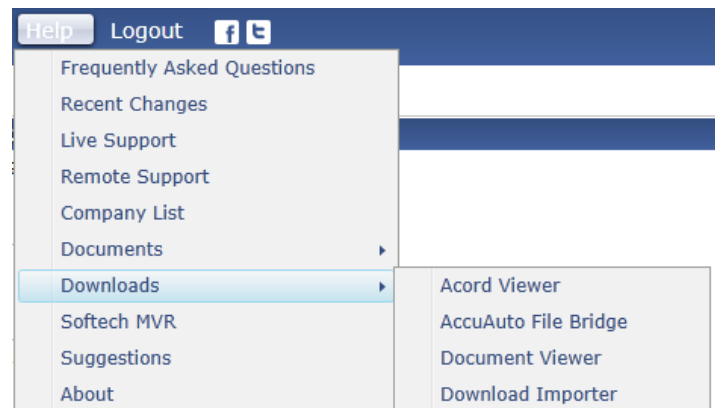
Make sure to ask to be transferred to their Downloads dept. if they have one, otherwise, ask for help with setting up Downloads. They will provide further instructions. Carriers that offer Download services can be found in the list on page 2, along with their associated Download Vendor program. Agents may not need to contact all carriers, so for new agents, we suggest signing up for only 1 carrier with IVANS and 1 carrier with TEAM-UP.

Install our Download Importer found under Help > Downloads > Download Importer

This program will collect any Download transactions received by your PC, and import them automatically into your Management system.

All download services should be pointed to the Download Importer directory:

C:\AccuAgency\Downloads



Contact an AccuAuto sales rep to ensure your system is setup correctly & for optional training

Don't forget to ask for a walk thru on how to process Download transactions!

Contact your carrier marketing reps for more information regarding Downloads

Carrier List

This is a partial list of supported carriers. We can Download with any carrier that offers this feature.

ACCC	Proprietary
Agency	Ivans
Aggressive	Proprietary
Alfa Vision	Ivans
Alliance Indemnity Company	Team Up
Alliance Insurance Company	Team Up
American Independent	Team Up
American Integrity	Ivans
Assurance America	Team Up
Bankers Independent Insurance	Team Up
Cabillo	Ivans
Celina - Republic Mutual	Team Up
Celina - West Virginia Farmers	Team Up
Celina Mutual	Team Up
Central Mutual Insurance	Team Up
Columbia	Team Up
Cornerstone	Team Up
Farmers Alliance - AINC	Team Up
Farmers Alliance Mutual	Team Up
Farmers Alliance Mutual - AIC	Team Up
Farmers Alliance Mutual Insurance	Team Up
Florida Peninsula	Ivans
Gainsco - MGA Insurance Company	Team Up
Gainsco - Old American County Mutual Fire	Team Up
GeoVera Ins Company	Team Up
GeoVera Specialty	Team Up
Gmac	Ivans
Hagerty	Ivans
Hallmark	Ivans
Haulers Insurance	Team Up
Homeowners of America	Ivans
Indiana Farmers	Team Up
InsureMax	Team Up
Kramer-Wilson Company	Ivans
Members	Ivans
Mendota	Ivans
Mercury	Proprietary
Mutual Fire Insurance Co of Salem	Team Up
Omni Indemnity	Team Up
Omni Insurance	Team Up
Pacific Select Property	Team Up
Personal Service Insurance	Team Up
Phoenix Indemnity	Team Up
Progressive	Ivans
Progressive	Proprietary
Sagamore	Ivans
Safeway	Ivans
Southern General	Ivans
Star Casualty Insurance	Team Up
St Johns	Ivans
The Vision Insurance Group	Ivans
Tuscarora Wayne Insurance	Team Up
Universal	Ivans
...and many more!	

What does PROPRIETARY mean?

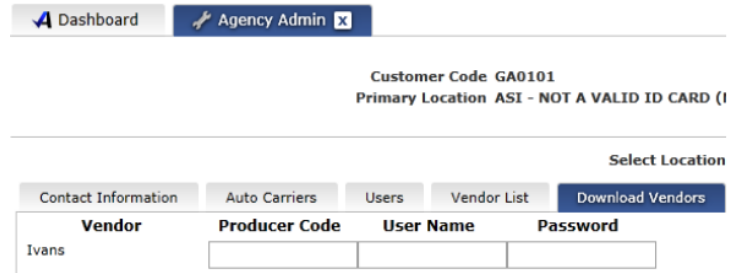
These carriers offer Download services, but through their own **stand-alone software**. In other words, there are no third-party services that deliver Download files on their behalf. They are sent directly from the carrier, to your PC.

Do I need to contact TEAM-UP & IVANS?

Not at all! In fact, we'd like to discourage agents from contacting TEAM-UP or IVANS directly.

Simply contact your marketing rep to get setup for Downloads. If a carrier uses TEAM-UP, they will provide further instructions for installation. Only one PC is required to setup.

For carriers setup with IVANS, they will create an account, and send out account credentials to apply into your Download Vendor settings found under Admin.



My IVANS credentials don't work! Help!

IVANS sends out 3 credentials:

1. **Y Account**
2. **User ID**
3. **Destination/Machine Number**

In Accu Agency, use the **Y Account #** as your producer code, **User ID** as the User Name, and unless you've changed your password directly with IVANS, use the same **User ID** as the password.

Not sure you have the correct credentials? Agents can test their credentials at the following site:

<https://ecsint.ivans.com/ECSSG2/LogonMain/Welcome1.asp>